

Appendix 1 – Full Details of FOI Requests Received by the Council Between 8 August 2022 and 15 August 2022

iw22/8/249 – Schools - Commissioning
Commissioning framework data requested on an attached spreadsheet
iw22/8/7143 – Schools - School Supplement Grant
<ol style="list-style-type: none">1. The total SSG funding from the government for each financial year since 2017.2. A breakdown for each financial year how this funding has been allocated. Please breakdown the amounts if the SSG has been allocated to different budgets. And please can this also include what was passed onto schools, what was moved to the high needs budget and what has been retained by the council.3. If your council is a 'safety valve' council, as designated by the Department for Education, what agreements have been made with the department in regards to the use of SSG funding?"
iw22/8/6158 - CIU (Appeal), Highways (original request) - [REDACTED] Layout
Having studied your response very carefully, I have some comments and some questions:- <ol style="list-style-type: none">1. I note in one of the emails, something has been requested and was in the index, but it cannot be found. What was in the index but not found?2. The deeds relating to the purchase of land and the construction of a wall on [REDACTED] is described as [REDACTED] - the plan forming part of the document clearly shows it is actually . When such basic errors are made, how can anyone be certain that all the appropriate documents have been considered?3. How do you plan to correct the error in point 2?4. In my original letter, I referred to 'Memorandum A', presented to the County Roads Committee by [REDACTED] at their meeting on 10th October 1972. No attempt seems to have been made to find this document.5. In my original letter I described how the built landscape of [REDACTED] the type of wall and its particular character enabled it to be dated. I also described how the layout of the land clearly shows that what was at some time a larger garden has been truncated to enable the creation of a footpath and/or widening of the road. I can find no reference in your response to any correspondence with the County Archaeological service. Was any such reference made?"
iw22/8/12967 – Waste Management - Various relating to waste management and vehicles
<p>I am writing to you under the Freedom of Information Act (FOIA) 2000 to request the following information from Isle of Wight Council regarding the council's refuse collection vehicles. Please may you provide information on:</p> <ol style="list-style-type: none">1. Whether the council has a written policy, procurement strategy, practice, order, direction or other document which sets out your policy on the procurement of refuse collection vehicles. If the answer is affirmative, please provide a copy.2. How many refuse collection vehicles are currently in control of or procured by the council and in operation in your local authority?3. For each of the refuse collection vehicles currently in control of and procured by the council and in operation in your local authority, please provide the following details:<ul style="list-style-type: none">• Age• Producer• Model• Type of fuel used

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request. If you can identify any ways that my request could be refined, I would be grateful for any further advice and assistance.

iw22/8/8987 – Housing Benefit – Benefits/Armed Forces Compensation Scheme

1. Does the Local Authority disregard all payments made under the Armed Forces Compensation Scheme (2005) as income, when assessing eligibility for:
 - Housing Benefit
 - Council Tax Support/ Council Tax Reduction
 - Discretionary Housing Payments
 - Disabled Facilities Grants (England and Wales only)
 - (Please answer YES/NO)
2. Does the Local Authority disregard all payments made under the War Pension scheme, as income, when assessing eligibility for:
 - Housing Benefit
 - Council Tax Support/ Council Tax Reduction
 - Discretionary Housing Payments
 - Disabled Facilities Grants (England and Wales only)
 - (Please answer YES/NO)
3. Does the Local Authority disregard a Service Invaliding Pension or Service Attributable Pension, paid under the Armed Forces Pension Scheme, as income, when assessing eligibility for:
 - a. Housing Benefit
 - Council Tax Support/ Council Tax Reduction
 - Discretionary Housing Payments
 - Disabled Facilities Grants (England and Wales only)
 - (Please answer YES/NO)

iw22/8/14529 – Recreation/Leisure/Public Spaces – Number of Street Operatives

How many council street operatives are active in 2022 as a percent compared to 2019

iw22/8/15547 – Planning - Proposed Niton development

Re: 21/01827/FUL Proposed development of 24 dwellings, access road, parking and landscaping of land at rear of 1 Hillside Terrace and Trendale (known as School House Meadow), High Street, Whitwell. Following the Parish Council meeting on 27th July 2022 it was noted, the Date for Decision on the above planning application had been extended by agreement until Friday 30th September 2022. The Parish Council would like to know the reasons for this extension and how it was agreed. We feel that the lack of consultation on this matter is unsupportive of the significant concerns expressed by this Parish Council and the local community. We further understand there has been an ongoing dialogue between the Isle of Wight Council and the land owner and his agents. We request full disclosure of any communication between the Isle of Wight Council and all representatives of this planning application not already published. In particular, where advice has been requested and/or given to support the owner in varying his application, with a view to gaining a supporting recommendation from planning officers. We note that new supporting information has been recently submitted and published on 27th June 2022. This information purports to deal with landscaping, but actually also varies the number and type of dwellings proposed. Unhelpfully, there is no explanation of what has changed and the reasons for these changes. Were any matters related to this new information discussed between the owner, his agents and the Isle of Wight Council? Our Ward Councillor attended our Parish Council

meeting and also knew nothing of these conversations or changes, which is very disappointing. We now expect that revised plans will be published at the last possible opportunity (perhaps over the summer break) to meet this agreed new Date for Decision, and that will allow this Parish Council and our community the minimum amount of time to prepare its response. The Isle of Wight Council has made many statements over the past year about the value it places on the role of parish councils, of developing mutual respect and partnership and the importance of good community engagement. Please could this request be dealt with in accordance with the Freedom of Information Act.

iw22/8/15564 - Planning - Island Strategy

What do officers estimate it would cost, (including all background work required and officer time) to include Newport Riverside in the draft IPS as a key priority site. From a decision being made to investigate the potential of Newport Riverside being listed as a key priority site, to finishing the necessary work if the site was found to be suitable, how long do officers estimate that including Newport Riverside as a key priority site in the draft IPS would take? Would a change of this magnitude (including a new key priority site) need to go back out to consultation (aside from the consultation on the regulation 19 submission version)?

iw22/8/16474 - Homelessness/Adult Social Care - Homes for Ukraine scheme

Please note there are seven parts to this request about the Homes for Ukraine Scheme.

1. Has your council matched any guest and sponsor under the Homes for Ukraine Scheme?
2. If you answered yes to Q1, how many guests have been matched with sponsors under the Homes for Ukraine Scheme since 18 March 2022? I define the number of guests matched as instances a match took place rather than individuals. I.E. if a family of 3 was matched with a sponsor that would count as 1.
3. How many times has the council been contacted since 18 March 2022 by a sponsor needing to end the sponsorship relationship early?
4. How many times has the council been contacted since 18 March 2022 by a guest needing to end the sponsorship relationship early?
5. If you do not collect a breakdown of information between sponsor or guest contacting, it is fine to give a total of how many times the council has been contacted by any relevant party needing to end the sponsorship relationship early.
6. How many times has the council provided overnight hotel accommodation after the sponsorship relationship has broken down? I define times as how many guests (classifying one family as one guest) have been offered hotel accommodation. I.E. if a guest family of four was offered two hotel rooms for two nights in June and two hotel rooms for three nights in August, that would count as one time.
7. How many times has the sponsorship relationship broken down and the guest has been housed by a different sponsor?
8. How many times has the sponsorship relationship broken down and the guest has been registered as homeless, with the Council's statutory homelessness duties being applied?

iw22/8/19328 - Waste Management - Wheelie bins

Please inform me how many wheelie bins have been reported lost or stolen to your council in the last three years with a breakdown of how many per year and per month. For example, how many were reported lost or stolen in January 2020, February 2020 and onwards. If this data is not stored month-by-month, please just send it to me by year. Can you please also tell me how much revenue Isle of Wight Council has accumulated from charging people who have had to replace their wheelie bin in the last three years – with a breakdown over the years, so in 2020, in 2021 and in 2022 so far

iw22/8/21587 - Childrens Services - Expenditure on Childrens Services

1. What was the expenditure for the following financial years / budget for those upcoming (or counts, where relevant)?
2016/17 2017/18 2018/19 2019/20 2020/21 2021/22
2022/23 2023/24
Overall budget for children's and young people's services
Overall budget for children and young people's services for ages 13-19 and young people up to age 25 with a disability if recorded? Overall budget for youth services
Overall number of youth centres in local authority
Number of allocated places for young people in youth centres (if recorded)
Overall number of directly employed youth workers and youth support workers (Head count/FTE)
2. What is the current balance of expenditure between council provided services and alternative provision of children and young people services (with a focus on a budget for ages 13-19 and young people up to age 25 with a disability if recorded)?
3. Please state whether directly employed youth workers are employed on JNC, NJC, SJC, or other terms and conditions (please specify):
 - a. JNC for Youth and Community Workers
 - b. National Joint Council (NJC)
 - c. Scottish Joint Council (SJC)
 - d. Other (please specify)
 - e. No direct youth provision
4. Please supply a copy of the current youth service staffing structure showing the grade and rate of pay, gender and race for each post. Please attach a copy of this separately to your email response and state below whether it is attached or not

iw22/8/26518 - Call Centre/Procurement - Various contracts/staff arrangements

Contact Centre – target to organisations we know have a CC

1. Do you have a customer/ citizen facing contact centre? If not please skip these questions.
2. Do you employ and manage your own agents, or do you outsource to a third party? If you outsource who to?
3. How many contact centre agents do you have?
4. Do agents work from home? Or just your offices?
5. Please confirm the manufacturer of your contact centre system(s) that are currently in place?
6. When is your contract renewal date?
7. Who maintains your contact centre system(s)?

CRM

1. Do you use a CRM in the contact centre? What platform is used?
2. Do you use the same CRM for the rest of the organisation? What platform is used?
3. Do you use a knowledge base / knowledge management platform? What platform is used?

AI & Automation

1. Does your organisation have a customer or citizen facing chatbot? If so, who provides this chatbot technology?
2. Does your organisation utilise RPA technology? If so which RPA technology provider do you use? "*****"

Grounds Maintenance Software

1. What software you are using for your grounds maintenance?
2. What is the annual spend on this contract?

3. What are the start date & duration of the contract?
4. Is there an extension clause in the contract and, if so, the duration of the extension?
5. Has a decision been made yet on whether the contract is being either extended or renewed?
6. Who is the senior officer (outside of procurement) responsible for this contract?

Tree Management Software

1. What software you are using for your tree management?
2. What is the annual spend on this contract?
3. What are the start date & duration of the contract?
4. Is there an extension clause in the contract and, if so, the duration of the extension?
5. Has a decision been made yet on whether the contract is being either extended or renewed?
6. Who is the senior officer (outside of procurement) responsible for this contract?

Playground Management Software

1. What software you are using for your Playground management?
2. What is the annual spend on this contract?
3. What are the start date & duration of the contract?
4. Is there an extension clause in the contract and, if so, the duration of the extension?
5. Has a decision been made yet on whether the contract is being either extended or renewed?
6. Who is the senior officer (outside of procurement) responsible for this contract?"

iw22/8/35507 - Environmental Health - Relating to a specific matter

A full copy of your evidence (or lack of it), including a full chronology of communications, responses, reports and meeting minutes (especially where decisions were made not to prosecute)